

Express Mail No.: <u>EL 477 035 639 US</u>

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

Luban et al.

Application No.:

10/043,621

Group Art Unit:

TBA

Filed:

January 11, 2002

Examiner:

TBA

For:

CUSTOMER LOYALTY

Attorney Docket

10031-007

PROGRAMS AND

SYSTEMS AND METHODS FOR SUCH PROGRAMS

SUBMISSION OF FORMAL DRAWINGS

No.:

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

Applicant respectfully submits formal drawings (7 sheets, Figs. 1-7) for the above-identified application and requests that they be placed into the file of the aboveidentified application.

No fee is believed to be due for the submission of these drawings. Should any fee be required, however, please charge such fee to Pennie & Edmonds LLP Deposit Account No. 16-1150.

Respectfully submitted,

By:

(Reg. No.)

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